



Hopex Business Process Analysis

 **Type:** Self-Paced eLearning / Trainer-led  **Level:** Beginner & Advanced

 **Duration:** 8 Hours / 1 or 2 Days  **Prerequisites:** None

COURSE INFORMATION

Through this course, you will be able to identify and describe processes performed by your organization, supporting IT systems and customer experience. You will also learn how to make the most of the process modelling and simulation functionalities of Hopex Business Process Analysis.

LEARNING GOALS

At the end of this course, you will:

- Learn how to use Hopex for defining an operating model, focusing on the value adding processes, supporting IT systems, exchanged information and the customers' own experience
- Discover the advantages of using the Hopex platform to facilitate collaboration across process improvement initiatives
- Strive for continuous improvement of processes by identifying process issues with Hopex assessing and simulation engine.